



NEW HAMPSHIRE PUBLIC UTILITIES COMMISSION  
21 S. FRUIT ST., STE 10 CONCORD, NH 03301-2429  
603-271-2431  
www.puc.nh.gov

NHPUC Form CLEC-25  
Rate Schedule  
Cover Sheet  
Puc 449.10  
Rev. 03/30/06

## CLEC RATE SCHEDULE COVER SHEET

### 1. General Information

Federal Identification Number 02-0199440

CLEC Authorization Number \_\_\_\_\_ OR Date of Application 2/4/11

Legal Name Union Telephone Company

Trade Name (d/b/a) 3-30-12  
in New Hampshire d/b/a TDS Telecom

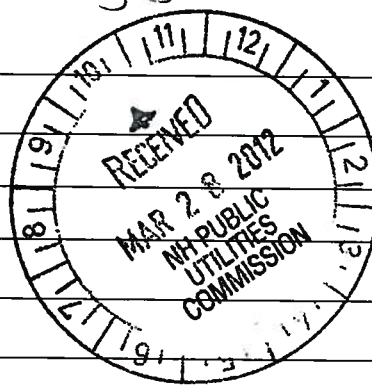
Regulatory Contact Rachelle Ladwig - Sr. Administrator-Tariffs

Complete Mailing Address TDS Telecom  
525 Junction Road, Madison, WI 53717

Phone Number 608-664-4169

Fax Number 608-830-5519

E-mail Address rachelle.ladwig@tdstelecom.com



### 2. Attachments

Attach rate sheets, and include

- The name of the service as appears on customer bills;
- The name of the service as appears on company provisioning documents;
- A brief description of service;
- The price at which the service is offered; and
- The date on which the price is effective.

Any rate schedule of more than ten pages shall include a table of contents and numbered pages.

### 3. Signature

I certify that the information on this form is true and correct to the best of my knowledge and belief subject to the penalty for making unsworn false statements under RSA 641:3.

Authorized Representative Signature Joel P. Dohmeier

Printed Name Joel Dohmeier

Title Vice-President

Date 3/26/12

If you have any questions, please call the New Hampshire Public Utilities Commission at 603-271-2431.  
Please mail any documents to the above address.



**SCHEDULE OF RATES AND CHARGES**

within the State of

**NEW HAMPSHIRE**

This Rate Schedule replaces Union Telephone Company  
Tariff NHPUC No. 7 Telephone in its entirety,  
in accordance with Order No. 25,235 dated June 15, 2011  
issued in Docket DT 11-024.

Union Telephone Company adopts the NHPUC Uniform Tariff.

Union Telephone Company  
c/o TDS Telecom  
525 Junction Road  
Madison, WI 53717

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LOCAL EXCHANGE SERVICES

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**BASIC LOCAL EXCHANGE TELEPHONE SERVICE**

Unlimited Service

Monthly Rates (1)(2)

In the exchanges of Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, and New Durham

	<u>Rate</u>
Residence	\$13.21
Business	33.33

- (1) Monthly exchange rates include a \$0.06 charge for Telecommunications Relay Services.  
(2) The monthly New Hampshire Enhanced 911 Surcharge as specified in Part I preceding also applies.

**LOCAL SERVICE AREA**

- Home Area: The Local Service area of each exchange includes all central offices of the exchange.
- Extended Calling Area: The Local Service Area of certain exchanges and localities are as indicated below:

<u>Exchange</u>	<u>Additional Exchanges in the Local Service Area</u>
Alton	Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, New Durham, Laconia*, Wolfeboro*
Barnstead	Barnstead, Alton, Center Barnstead, Gilmanton Iron Works, New Durham, Pittsfield*, Rochester*
Center Barnstead	Center Barnstead, Alton, Barnstead, Gilmanton Iron Works, New Durham, Barrington*, Northwood*, Pittsfield*, Rochester*
Gilmanton Iron Works	Gilmanton Iron Works, Alton, Barnstead, Center Barnstead, New Durham, Belmont*, Laconia*, Pittsfield*
New Durham	New Durham, Alton, Barnstead, Center Barnstead, Gilmanton Iron Works, Farmington*, Milton Mills*, Rochester*, Wolfeboro*

\*Exchanges of New England Telephone and Telegraph Company.

**MUNICIPAL CALLING SERVICE**

- No Charge

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LOCAL EXCHANGE SERVICES

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**PAYPHONE SERVICE**

Monthly Rate

- Paystation Access Line<sup>1</sup>

B1 Rate<sup>2</sup>

(1) Installation, move and change charges will be those applicable to business service.

(2) A surcharge of \$0.42 per telephone access line will be added to the above business rate in order to fund the New Hampshire Enhanced 911 System.

**LINE HUNTING**

Monthly Rate

Non-Recurring  
Charge

- Per Line

\$3.00

(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, service connection charges as found in Section 2 of this Rate Schedule apply.

**LIFELINE PROGRAM**

- End-User Common Line Charge (EUCL) No Charge
- Monthly Credit on the Residence Network Access Line \$1.75\*

\* or the rate for the Residence Network Access Line, whichever is less.

**TEMPORARY SUSPENSION OF SERVICE**

- Basic Local Exchange Telephone Service
- Features

Discount

50%

100%

**SEASON SERVICE**  
(Minimum of 6 Months)

Monthly Rate

- Basic Local Exchange Telephone Service Established Monthly Rates
- Features Established Monthly Rates

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LOCAL EXCHANGE SERVICES

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**SEVEN DIGIT BLOCKING SERVICE**

	<u>Non-Recurring Charge</u>
• Up to 60 Days from Date of Initial Installation	Free of Charge
• Subsequent Changes, Per Line Equipped	
• Residence and Single-Line Business	\$8.00
• Multi-Line Business & Foreign Exchange	8.00
• Business PBX	8.00

**SELECTIVE BLOCKING SERVICE**

	<u>Service &amp; Equipment Charge</u>	<u>Non-Recurring Charge</u>
• With Initial Installation	N/A	Free of Charge
• Subsequent Changes, Per Line Equipped		
• Residence and Single-Line Business	N/A	\$8.00
• Multi-Line Business & Foreign Exchange	\$8.00	\$30.00*

\*Not to exceed \$180.00 at a single location and billed to the same account

• Business PBX		
• Selective Blocking Service, Per Trunk Lines equipped	\$8.00	
• Per Customer, Per Serving Central Office, per system		\$175.00

**BLOCK-A-CHARGE SERVICE**

	<u>Service &amp; Equipment Charge</u>	<u>Non-Recurring Charge</u>
• With Initial Installation	N/A	Free of Charge
	<u>Service &amp; Equipment Charge</u>	<u>Monthly Rate</u>
• Originating Number Screening		
• Operator Screening, per line equipped	\$8.00	\$1.03
• Direct-Dialed Screening, per line equipped	\$8.00	\$1.03
• Terminating Number Screening, per line equipped	\$8.00	\$1.03

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LOCAL EXCHANGE SERVICES

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CUSTOM BLOCKING SERVICE

	Service & Equipment Charge	Non-Recurring Charge
• With Initial Installation	N/A	Free of Charge
• Subsequent Changes, Per Line Equipped		
• Residence and Single-Line Business	N/A	\$8.00
• Multi-Line Business & Foreign Exchange	\$8.00	\$30.00*

\*Not to exceed \$180.00 at a single location and billed to the same account

• Business PBX		
• Selective Blocking Service, Per Trunk Lines equipped	\$8.00	
• Per Customer, Per Serving Central Office, per system		\$175.00

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**LOCAL EXCHANGE SERVICES**

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**INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE**

**PRIMARY RATE INTERFACE (PRI)**

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
• PRI Access – per facility	\$450.00	N/A
• Circuit-Switched Communication Channels		
• 23 B Channels plus D Channel	\$890.00	\$660.00
• Additional 24 B Channels (multiple PRI Facility Arrangement)	\$890.00	\$660.00
• D Channel Backup (maximum one per PRI Service Arrangement)	\$100.00	\$50.00
• Directory Numbers		
• Primary Directory Number (one with each PRI facility)	No Charge	No Charge
• Additional DID Directory Numbers (per 10 number group)	\$25.00	\$3.50
• Circuit Switched Features		
• Clear Channel Capability	No Charge	No Charge
• Call-by-Call Capability	No Charge	No Charge
• Advanced Calling Services		
• Caller ID – Number	No Charge	No Charge
• Caller ID – Name (per B Channel in ISDN-PRI)	No Charge	\$1.45
• Custom Calling Services (applies for each B Channel in PRI facility)	See CCS Tariff	See CCS Tariff
• Subsequent Feature Additions & Charges	\$50.00	N/A

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**LOCAL EXCHANGE SERVICES**

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**CENTREX SERVICE**

		<u>One-time Charges</u>
• Service Establishment Charges		
• Initial Installation – per line		\$26.19
• Subsequent Additions – per line		\$26.19
• Subsequent Changes – per line		\$26.19
• Central Office Common Equipment		
• Schedule A – per system		\$218.28
• Schedule B – per system		\$1.31*
		<u>Monthly Rate*</u>
• Main Station Lines including Central Office Facilities Charges and Outside Plant Facilities Charges		
• Schedule B – per unrestricted line		B1 Rate*
• Schedule B – per partially or fully restricted line		\$8.20*
		<u>Service &amp; Equipment Charges</u>
• Selective Blocking of Centrex Lines		
• Initial Installation		No Charge
• Subsequent Change – after system installation (per line equipped)		\$8.00
• Seven Digit Blocking of Centrex Lines		
• Initial Installation		No Charge
• Subsequent Change – after system installation (per line equipped)		\$8.00
• Custom Blocking of Centrex Lines (International, 809, and/or 800 area code)		
• Initial Installation		No Charge
• Subsequent Change – after system installation (per line equipped)		\$8.00
	<u>Service &amp; Equipment Charges</u>	<u>Monthly Rate</u>
• DCP Barge-In	\$8.00	\$2.00
• DCP Non Barge-In	8.00	2.00
• DCP Barge-In Exempt	8.00	2.00
• DCP Exempt	8.00	2.00
• Ring Again	8.00	2.00
• Ring Again Denied	8.00	2.00
• Call Forward, Busy-Intragroup	8.00	2.00
• Automatic Line	8.00	8.20
• Stop Hunting	8.00	8.20
• Stop Hunting – Random	8.00	8.20
• Custom Intercept Service	8.00	8.20

\*The monthly New Hampshire Enhanced 911 Surcharge also applies.



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LOCAL EXCHANGE SERVICES

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**CENTREX SERVICE (Continued)**

- Package I – When 3 features are provided on one line, you pay the full rate only on the first feature. A 50% discount applies to all other features.
- Package II - When 6 or more features are provided on one line, you pay the full rate on only two features. A 50% discount applies on all other features.
- Choice of features includes: DCP Barge-In, DCP Non Barge-In, DCP Barge-In Exempt, DCP Exempt, Ring Again, Ring Again Denied, Call Forward, Busy-Intracroup

**SIMPLICITY PACKAGES**

RATES\*

	<u>Rate Per Month</u>
1. Residence	
a) Simplicity Plus Package	
1) With 125 Long Distance Minutes	\$35.06
2) With 375 Long Distance Minutes	\$40.06
3) With 625 Long Distance Minutes	\$45.06
b) Student Simplicity 3.0 Package	
1) With 125 Long Distance Minutes	\$63.01
2) With 375 Long Distance Minutes	\$68.01
3) With 625 Long Distance Minutes	\$73.01
c) Complete Simplicity 7.0 Package	
1) With 125 Long Distance Minutes	\$75.01
2) With 375 Long Distance Minutes	\$80.01
3) With 625 Long Distance Minutes	\$85.01

\*Rates include a \$0.06 charge for Telecommunications Relay Services.

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LOCAL EXCHANGE SERVICES

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**STAR PACKAGES**

**RATES**

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2. Package Upgrade	\$5.00
3. Package Change Fee	Secondary Service Order Charge

**SAFETY LINE SERVICE**

This Bundle includes an Economy Service Residential One-Party Line and 1.5 Mbps high speed data.

**RATES**

	<u>Rate Per Month</u>
Bundle Base Rate	\$44.95 <sup>1</sup>
<sup>1</sup> Other data speeds may be available for an additional charge.	

**STAR BUSINESS BUNDLES**

**RATES**

	<u>Term Rate Per Month</u>		
	<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
1. Business, Per Line			
a) STAR Business Bundle - Standard	\$39.99	\$34.99	\$29.99
b) STAR Business Bundle Unlimited - Standard	\$59.99	\$49.99	\$39.99
2. Service Order Charge	<u>Non-Recurring Charge</u> \$10.00		

**BUSINESS SAFETY LINE SERVICE**

	<u>Rate Per Month</u>
Bundle Base Rate Business	\$59.00 <sup>1</sup>
<sup>1</sup> Other data speeds may be available for an additional charge.	

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NON-RECURRING CHARGES

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SERVICE CONNECTION CHARGES

	<u>Non-Recurring Charges</u>	
	<u>Residence</u>	<u>Business</u>
• Initial Service Order	\$13.00	\$20.00
• Subsequent Service Order	7.00	7.00
• Record Service Order	5.65	5.65
• Central Office Work	13.00	20.00
• Line Connection	13.00	20.00
• Maintenance of Service		
• Per half-hour	8.75	8.75
• Minimum Charge	17.30	17.30
• NSF Charge	(1)	(1)

- (1) The amount of the charge permitted, shall be the greater of \$5 or the actual administrative cost of recovery.

LINK-UP PROGRAM

- Initial Installation,  
Residential Network Access Line: 50% Discount or one-half of such amount,  
not to exceed \$30.00.

SPECIAL CONSTRUCTION

- |   | <u>Non-Recurring Charges</u> |
|---|------------------------------|
|   | <u>Excessive Costs</u>       |
| • Abnormally high highway or private property construction: | Excessive Costs              |
| • Disproportionably large temporary service construction:   | Excessive Costs              |

LATE PAYMENT CHARGES

- A Late Payment charge of 1.5% per month applies to all past due balances.
- Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

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NON-RECURRING CHARGES

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CONSTRUCTION CHARGES

	<u>Non Recurring Charge</u>
• Highway Construction, no existing facilities, first 3/10 mile	No charge
• Highway Construction, no existing facilities, over allowance	Full Costs
• Highway Construction, no existing facilities, Attachment Charges	Full Costs
• Highway Construction, existing facilities <sup>1</sup>	No charge
• Private Right of Way	Full Costs
• Private Property, first pole	No charge
• Private Property, first 400 feet of trench work	No Charge
• Private Property, all additional feet of trench work	Full Costs
• Private Property, underground conduits	Full Costs
• Private Property <sup>2</sup> , underground wire and cable	
- No Conduit, First 200 feet of trench work	Full Costs
- No Conduit, Beyond 200 feet of trench work	Full costs less one pole credit
- Conduit Connection, First 200 feet of trench work	Full Costs
- Conduit Connection, Beyond 200 feet of trench work	Full costs less one pole credit

- <sup>1</sup> If the existing facilities are where a customer is entitled to a refund of highway special construction charges, then the construction is treated as new (no existing facilities).
- <sup>2</sup> The customer assumes the cost of providing a suitable entrance into the building.

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**MISCELLANEOUS SERVICES**

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**MILEAGE CHARGES**

Extension Mileage

	<u>Rate</u>
• Intra Exchange Channels	
• Extension Lines or Circuits on contiguous property Each line or circuit, per ¼ mile or fraction	\$2.00
• Extension Lines or Circuits on non-contiguous property Each line or circuit	\$10.73
• Inter Exchange Channels	See Foreign Exchange Mileage

\*The above charges are in addition to those shown in Section 2.

**FOREIGN EXCHANGE SERVICE MILEAGE**

	<u>Monthly Rate*</u>
• Residence & Business Exchange Service, each Per ¼ Airline mile or fraction	\$2.00

\*The monthly New Hampshire Enhanced 911 Surcharge also applies.

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MISCELLANEOUS SERVICES

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REMOTE CALL FORWARDING

The following rates and charges are in addition to the rates and charges for the terminating service and equipment:

	<u>Service &amp; Equipment Charge</u>	<u>Monthly Rate</u>
• Remote Call Forwarding Service	\$8.00	\$24.05
• Between the Remote Call Forwarding number and the terminating telephone number, the RCF customer is charged the established directly dialed station-to-station message toll rate or the business message unit rate. In addition, these charges apply for person-to-person and collect calls made to an RCF number, even though such calls might not be accepted at the answering location.		

DUAL-MATE SERVICE<sup>1</sup>

The following rates and charges are in addition to all other applicable rates and charges for the associated residence and business main exchange telephone service, as appropriate.

	<u>Service &amp; Equipment Charge*</u>		<u>Monthly Rate</u>	
	<u>Res</u>	<u>Bus</u>	<u>Res</u>	<u>Bus</u>
• Dual-Mate Service Package I one Additional telephone number with distinctive ringing	\$8.00	\$8.00	\$3.00	\$6.00

\* This charge does not apply when the service is provided in conjunction with the installation of a new line if provided at the same time as another service for which a Service and Equipment charge applies.

<sup>1</sup> This service may be offered for a 45-day demonstration period. If during the demonstration period, the customer requests that Dual-Mate Service be discontinued, neither the monthly rate nor the applicable Service & Equipment Charge would apply.

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**MISCELLANEOUS SERVICES**

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**DIRECTORY LISTINGS**

	<b>Monthly Rate*</b>
• Primary Listing, Business and Residence	No charge
• Each Additional Listing, Business	\$1.48
• Each Additional Listing, Residence	\$1.13
• Non-Published Service, per line	\$2.97
• Non-Directory Listed Service, per listing	\$1.48
• Non-Listed Service	No charge

\*The above charges are in addition to those shown in Section 2 of this Rate Schedule.

**DIRECTORY ASSISTANCE SERVICE**

	<b><u>Rate</u></b>
• Directly dialed directory assistance calls in excess of the call allowance – each	\$0.40
• Calls to directory assistance via a local or toll operator, in excess of the call allowance – each	\$0.55

\*A five call allowance applies for each residence and business main exchange line, including PBX trunk lines.

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MISCELLANEOUS SERVICES

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**CUSTOM CALLING SERVICES**

Individual Service Rates, per line

Non-recurring charges do not apply to adding and/or changing Custom Calling Services.

	Monthly Rates	
	<u>Residence</u>	<u>Business</u>
• Call Forwarding*	\$3.25	\$3.75
• Call Waiting	3.25	3.75
• Three-Way Calling	3.25	3.75
• Speed Call 8	3.25	3.75
• Speed Call 30	4.50	4.75

\*When a call is forwarded and it is not within the customer's local calling area, the applicable toll charge will be incurred by the customer with the Call Forwarding feature.

Custom Calling Services Package: (When two or more services are provided on the same line)

- Residence: A discount of \$0.90 per service excluding the first one
- Business: A discount of \$0.35 per service excluding the first one



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MISCELLANEOUS SERVICES

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**ENHANCED CUSTOM CALLING SERVICES  
(CALL CONTROL SERVICES)**

Individual Service Rates, per line

	<u>Service &amp; Equipment Charges</u>	<u>Monthly Rate</u>	
• Warm Line	\$8.00	\$2.00	
• Call Transfer	8.00	2.25	(T) (I)
• Selective Call Rejection			
-5 Directory Numbers	8.00	1.90	
-10 Directory Numbers	8.00	2.00	
• Call Return	8.00	2.00	
• Caller ID – Basic	8.00	5.00	(I)
• Caller ID – Deluxe	8.00	5.95	
• Blocking, Per Line	8.00	No Charge	
• Blocking, Per Call	No Charge	No Charge	
• Selective Call Forwarding			
-5 Directory Numbers	8.00	1.90	
-10 Directory Numbers	8.00	2.00	
• Priority Ringing			
-5 Directory Numbers	8.00	1.90	
-10 Directory Numbers	8.00	2.00	
• Repeat Dialing	8.00	2.00	
• Selective Call Acceptance			
-5 Directory Numbers	8.00	1.90	
-10 Directory Numbers	8.00	2.00	
• Stop Hunting	8.00	8.20	
• Stop Hunting-Random	8.00	8.20	
• Custom Intercept	8.00	8.20	
• Forward I – Busy Line	8.00	2.10	(I)
• Forward II – No Answer	8.00	2.10	(I)
• Forward III – Busy Line/No Answer	8.00	2.50	
• Personal Ringing			
-2 <sup>nd</sup> Number (Bus)	No Charge	6.00	(N)
-2 <sup>nd</sup> Number (Res)	No Charge	3.25	(N)

Pay-Per-Use Features

	<u>Service &amp; Equipment Charge</u>	<u>Rate Per Activation</u>
• Call Trace	\$8.00	\$3.25
• Call Return	N/A	0.45
• Repeat Dialing	N/A	0.45
• Forward I – Busy Line	N/A	3.50
• Forward II – No Answer	N/A	3.50
• Forward III – Busy Line/No Answer	N/A	4.50

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MISCELLANEOUS SERVICES

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**ENHANCED CUSTOM CALLING SERVICES  
(CALL CONTROL SERVICES)**

- Call Control Services Discount Packages for Residence and Business
  - Package 1 –  
Select Caller ID and two features  
and receive a 10% discount on  
Package 1
    - Warm Line
    - Repeat Dial
    - Automatic Recall
    - Selective Call Acceptance
    - Selective Call Forwarding
    - Selective Call Rejection
    - Priority Ringing
  - Package 2-  
Select any three features and  
receive a 15% discount on  
Package 2
    - Warm Line
    - Repeat Dial
    - Automatic Recall
    - Selective Call Acceptance
    - Selective Call Forwarding
    - Selective Call Rejection
    - Priority Ringing
  - Package 3-  
Select any four features and  
Receive a 20% discount on  
Package 3
    - Warm Line
    - Repeat Dial
    - Automatic Recall
    - Selective Call Acceptance
    - Selective Call Forwarding
    - Selective Call Rejection
    - Priority Ringing

**COMBINED SERVICE**

Rate

- Monthly Rate per line: One-Party Line Rate

**JOINT USER SERVICE**

Monthly Rate

- Each Joint User Unlimited Service 33 1/3% of the base rate for  
Business or for one Private  
Branch Exchange trunk line

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**PRIVATE LINE SERVICE**

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**SWITCH DATAPATH**

In addition to the charges specified herein, Service Charges, as specified in Section 2 apply, as appropriate.

	<u>Service &amp; Equipment Charges</u>	<u>Monthly Rates</u>
• Access Line, each	\$135.00	\$45.00

**INTRAEXCHANGE CHANNELS**

	<u>Monthly Rate</u>
• Between Points in different buildings not on the same premises	
• Channels between a customer's premises and the Telephone Company Central Office, each	\$3.49
• Additional points, each	\$3.49
• Extension lines or circuits between the main building and other buildings on the same continuous property of one customer, each channel	\$0.87

**CONCURRENCE**

- Union Telephone Company concurs with the New England Telephone and Telegraph Company Tariff in rates for Private Line Service not otherwise addressed above.